

Toorak Medical Centre

Policy Notice: Prescribing of Controlled Medications After-Hours

To ensure safe, high-quality care and to comply with clinical safety standards, Toorak Medical Centre strictly enforces a non-prescribing policy for controlled and monitored substances during after-hours and shoulder-hour consultations.

Prescribing Restrictions:

Schedule 8 Controlled Drugs (e.g., strong opioids, morphine, oxycodone, buprenorphine, fentanyl) and **Schedule 4 High-Risk Sedatives** (e.g., benzodiazepines, sleeping tablets, pregabalin) will **not** be prescribed to new or non-regular patients during after-hours sessions.

Script replacements for lost, stolen, forgotten, or misplaced medications **will not be issued** after-hours.

Requests for emergency medication extensions for travel must be managed by **your regular treating GP** during standard operating hours.

Practice Requirements:

Identity Verification: Photo identification (such as a Driver Licence or Passport) is required for all patient check-ins.

Prescription Monitoring: All prescribers consult **SafeScript** (Real-Time Prescription Monitoring) prior to issuing any monitored medication.

Alternative Options:

If you are experiencing severe, unbearable acute pain or a medical emergency that cannot wait for standard business hours, please attend the nearest hospital Emergency Department for comprehensive evaluation.

Thank you for your understanding and support in maintaining a safe clinical environment.

Management & Clinical Team, Toorak Medical Centre